



Advanced Treatment for Osteoporosis and Inflammatory Diseases

WHEATON • ROCKVILLE • OLNEY • CHEVY CHASE • FREDERICK • WASHINGTON, DC • FAIRFAX

ARISE Infusion Therapy Prior Authorization Process

Welcome to ARISE Infusion! We are happy to serve you and your patients for their Infusion needs. To make the referral process easier, we wanted to share our referral process from start to finish:

- ▶ Infusion order is received from the referring provider. Visit our website ariseinfusion.com to access the referral forms.
 - ▶ Signed order is submitted with patient demographics, labs, and notes.
 - ▶ Off-label indication requires a letter of medical necessity.
- ▶ **Benefits verification and approval may take up to 4 weeks.**
- ▶ Benefit investigation and authorization process begins (pre-infusion labs and notes reviewed).*
*Patient and clinician will be contacted if medication is denied/is not approved
- ▶ Patient is contacted. The patient is counseled on out-of-pocket benefits, co-pay programs, and enrollment in the patient portal, as well as the scheduling policy.
- ▶ ARISE Consult is scheduled with one of our Providers - Virtual or In Office.
- ▶ Patient is scheduled for their first infusion at one of our seven convenient locations.
- ▶ After each therapy, the referring provider office will receive an infusion note.

If you would like to connect your patients to ARISE or have any questions, please reach out to Joy Delos Reyes, our Arise Referral Coordinator at jdreyes@arapc.com, or Tia Quiah, Infusion Benefits Manager, at tquiah@arapc.com.

Our Infusion Medical Director, Dr. Guada Respicio-Duque and our Infusion Clinical Director, Grace Cruz, RN, BSN, gcruz@arapc.com, are always available for clinical questions or consultation.

Sincerely,
The ARISE Infusion Team

www.ariseinfusion.com

CENTRAL CALL CENTER: 240-514-5000

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A DIVISION OF ARTHRITIS AND RHEUMATISM ASSOCIATES, PC